

FAMILY PATHWAYS

2020 Impact Report

Family Pathways works alongside people to enhance lives through a continuum of essential services and—together with community—champion positive social change.

Throughout this unusual and difficult year, our communities came together to ensure that neighbors had food on their plates, a safe place to stay, and someone to support them. This year more than ever, these impacts are thanks to our amazing donors, partners, staff, and volunteers.



2.5

MILLION MEALS

In 2020, Family Pathways participated in 21 mass food distribution events bringing over 300,000 meals to 20,352 people. Our Food Support Programs saw a 10% increase in distribution from our mobile food pantry and partnered with our Aging Services staff to create the new Doorstep Delivery program for those who were unable to visit a food shelf safely due to Covid-19.

2575

FOUND SHELTER AND ADVOCACY

99 women and children found shelter at Black Dog Hill Emergency Shelter in 2020. Our staff saw a 71% increase in call from outside our 5 county service area, despite a drop in arrests due to the isolating effects of the pandemic. In 2020, the Domestic Violence program saw a 34% increase in clients overall.



981

VOLUNTEERS

Volunteers contributed 62,056 service hours in 2020 - an equivalent of \$1,826,929! Throughout the year, our volunteers found new ways to serve including making 600 masks for Family Pathways employees and volunteers, and working mass food distributions from August to November.

580

OLDER ADULTS AND CAREGIVERS



Aging Services staff and volunteers provided 2,993 hours of consultation and support to 149 caregivers and 2,669 hours of homemaking services to 171 older adults.



1221

SUPERVISED VISITS

Family Pathways Supervised Visitation program provided 2,391 hours to families across 13 counties, allowing parents and children to stay connected.

2.15

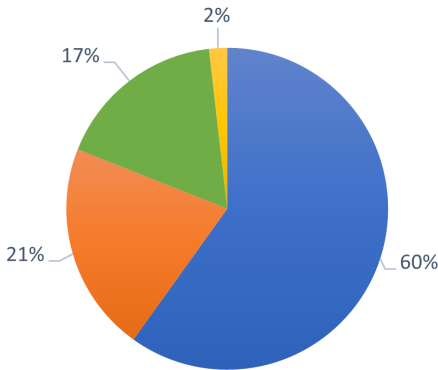
MILLION POUNDS SAVED FROM LANDFILL

Family Pathways Thrift Stores received donations from 76,960 people in 2020. Thrift Store customers donated an additional \$120,399 to support programming by rounding up their purchases.



2020 Impact Report

Revenue



Total Revenue \$7,585,435

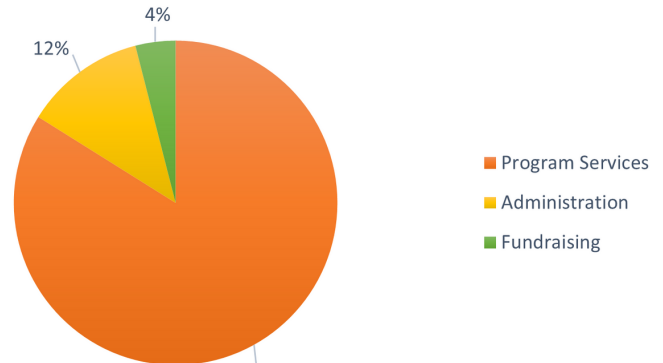
- Thrift Stores*
- Contributions
- Grants**
- Miscellaneous

*Due to COVID-19 closures, our Thrift Stores contributed 60% of Family Pathways total revenue in 2020 instead of the 65% contributed in previous years.

**Grants include foundation, government, and COVID related grants and loans

Financial Summary for Fiscal Year 2020

Expenses



Total Expenses \$7,857,839

For more financial information,
please visit [FamilyPathways.org/
about-us/financials](http://FamilyPathways.org/about-us/financials)



Charlie and Henry, brothers both in their early 70's, live together and come to the Family Pathways Food Shelf weekly. Their jeans have holes in them, their shirts are ragged and their shoes are wrapped in duct tape. In the winter, they seldom are seen wearing hats or coats. Yet every time they visit they insist on paying for their food. They each take their wallets out and remove any bills they have and empty their pockets of change. When it's all counted, usually there is \$2 or \$3 dollars on the counter.

"We don't want to take from others," Henry explains. "But we're so grateful for the support and all Family Pathways does for us."



"Coming to the shelter literally saved my life. Walking out of my home for what would be the last time felt a lot like free-falling from an airplane without a parachute. It was, without question, the most terrifying thing I have ever done, yet I know that if I did not take the risk, I would have ended up as another domestic violence statistic. Deep down, despite the messages of my unworthiness, I knew that I owed myself and my son – who was still living at home - a chance at a healthier, safer life. It was a life-saving risk. The shelter not only provided a safe place for us to heal, it gave us a chance to rebuild ourselves from scratch, as our very core being was slowly diminished in an insidious fashion. They showed me I am worthy and valuable."



Abby and Arthur, parents of four young children, struggle to pay the bills and put food on the table while trying to pay for their autistic son's spine surgery.

So the couple visited Family Pathways Food Shelf with their children in tow. "We only come in when we really need it...we don't want to take from those who need it more."

In addition to weekly groceries, Family Pathways gave them hope that they will get through this setback and the future can be bright.

**Thank you to our donors and community partners.
Without you, none of this would be possible.**

To see our full donor list, visit FamilyPathways.org/about-us/financials