

2021 VOLUNTEER PROGRAM ANNUAL REPORT



FAMILY PATHWAYS

Overview

Family Pathways volunteers come from all walks of life, backgrounds, service groups, businesses, youth groups, and educational systems. When the pandemic hit last year, many of our more vulnerable volunteers chose to stay home to stay safe. We did not expect the incredible number of volunteers that reached out to see how they could serve their community. Displaying kindness and bravery, new and old volunteers came together to help those most in need in their communities.

Together, we strive to provide essential services in healthy food access, domestic and sexual violence prevention and victim services, supervised visitation and services for older adults and caregivers. We could not function without our volunteers. They help Family Pathways reach every voice, with every possibility, every day.

Facts & Figures

- 1011 volunteers served 58,117 hours in roles throughout our Family Pathways Programs.
- **Total Hours: 58,117 Total Value: \$1,800,464**
- In 2020 we had 981 volunteers and 62,056 hours.

2021 Independent Sector Value of Volunteer Time in MN + \$30.98/hr *National Average= \$28.54

Family Pathways Program Volunteer Count and Hours

Programs:	Volunteers:	Hours:
Thrift Stores	320	22,210
Aging Services	20	489
Food Access & Equity	302	34,153
DV	1	59
Service Events	381	895
Main Office	2	311
TOTALS:	1011	58,117

Volunteers in 2021 completed services in the following service areas:

*Cambridge * Chisago * Forest Lake *Frederic, WI *Ham Lake * Hinckley
*Lindstrom *Mora *North Branch *Onamia *Pine City *Princeton
*Sandstone *St. Croix Falls, WI *Wyoming

Volunteer Recognition:

Recognition includes formal and informal activities from the the volunteer services team and staff who supervise the volunteers.



Each quarter we shined the spotlight on volunteers from each program. We started to also recognize some our Board Members.



National Volunteer Recognition Week (April): We celebrated virtually again. We recognized each program and did spotlight for the volunteers.



We sent out monthly emails and cards to volunteers that went above and beyond.





Volunteers In Action:
Our service events host volunteers that help out our programs.



A group of kids put together birthday bags for the Sandstone Food Shelf.



Church groups and schools came together during the holidays to help prep Thanksgiving Meals.



Hundreds of Kindness Cards were made by students and churches for our clients.



Programs & Projects:

- The Quarterly Volunteer Reflections Newsletter was sent out to all the volunteers to highlight their hard work.
- We developed new remote opportunities for volunteers to help with mailings and data entry.
- All volunteers continued to go through COVID safety guidelines and policies before orientation.
- Revamped service learning hours program - students who volunteer more hours will receive reference or recommendation letters.

Communication & Technology:

- We continued to update our Volgistics Software that we use for all volunteers.
- Created communication boards to help volunteers get any new updates and recognition.

Events:

Volunteers support numerous events throughout the year at many locations. This year we had to get creative with having smaller groups and doing volunteering remotely. Group events combined over 381 individuals provided 895 hours of service to Family Pathways. Many of the organizations also helped support our campaigns and programs.

Our volunteers of all ages and background have contributed time, talents and resources for our service areas. We value the passion and dedication of these individuals and groups who reached out to us!



"My company allowed me to volunteer and give back. I had so much fun helping out at the nearby thrift store." LifeLink Volunteer



"Volunteering at the Food Shelf has brought me a lot of joy and new friendships." North Branch Volunteer



"I enjoy volunteering at the thrift store. It is nice being able to help during busy times."

Contact Information:

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